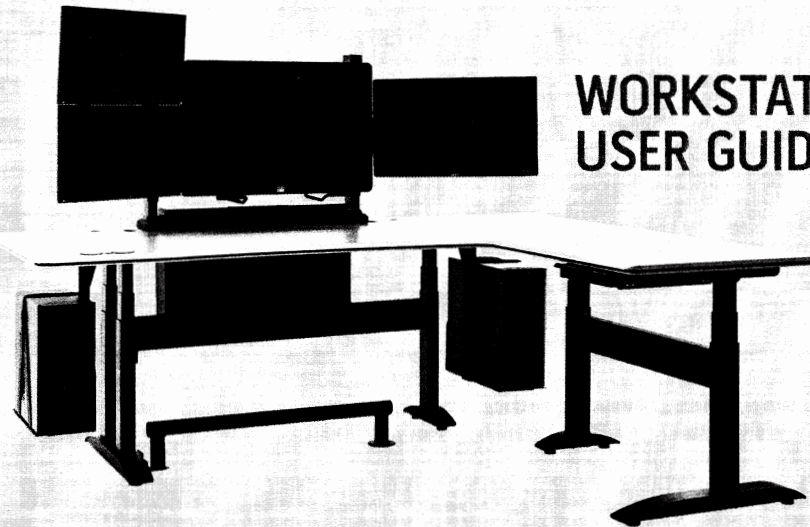




## WORKSTATION USER GUIDE



21624 Adelaide Road, Mount Brydges, Ontario, Canada, N0L 1W0  
T: 519.264.2400 | TF: 1.800.340.9511 | F: 519.264.2404 | [info@redricktech.com](mailto:info@redricktech.com)

Passing on and copying of this document, use and communication of its contents not permitted without written authorization of RedRICK Technologies Inc.  
©2021 RedRICK Technologies Inc. All rights reserved. Printed in Canada.

[redricktechnologies.com](http://redricktechnologies.com)

# OPERATING THE TOUCH CONTROLS

## UNLOCKING THE CONTROLS

- ▶ Touch and hold **S** for 1 second.\*
- ▶ When the touch controls are unlocked, the height of the work surface/ ComfortView™ monitor mount will be shown in the display (touch controls will be active for 2.5 seconds).
- ▶ While unlocked, adjustments can be made by pressing and holding **↑** **↓** or the numbered presets (presets will automatically stop at their set height).

## SETTING THE TOUCH CONTROL PRESETS

- ▶ When the system has reached the desired height and while the display is still illuminated, touch and hold the **S** button.
- ▶ The display will flash "S" for 3 seconds. During this time press the preset you would like to set ( **1** **2** or **3** ).
- ▶ The display will confirm this action by showing "S1", "S2", or "S3" for 1 second.



# TROUBLESHOOTING

## RESETTING THE WORKSTATION

Periodic reset of the workstation as a preventative measure is recommended. It may also be required as a result of non-synchronization between the workstation legs or between the ComfortView™ monitor mount posts, which leaves the system uneven or unable to be adjusted.

To reset:

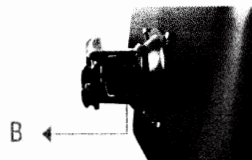
- ▶ While unlocked, touch and hold the ↓ button until the system reaches its lowest position ("24" for the work surface and "0" for the monitor mount). Release the button.

While unlocked, touch and hold the ↓ button again for 5-8 seconds until a small "click" is heard. The desk is now reset and should resume normal function.



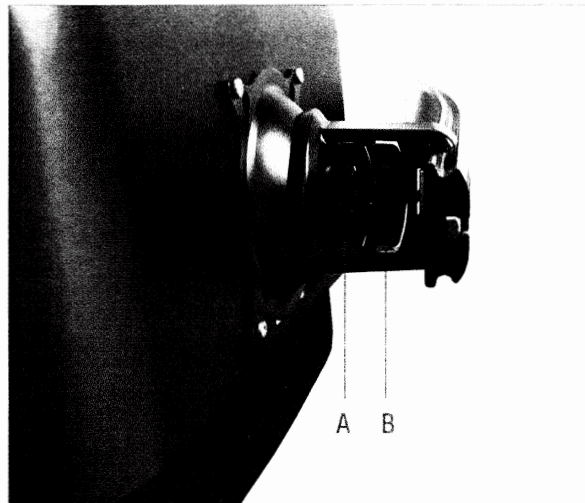
## MONITOR TILT ADJUSTMENT

If the monitors are either sagging or are too tight to tilt, tighten or loosen knob B until desired tension is achieved.



**\*NOTE:** Holding the "S" button for too long after the height displays are unlocked can result in the touch controls returning to locking mode.

## ADJUSTING MONITORS



Monitor angles are adjusted manually – tilt monitors to preferred angle by hand (use knob B on the VESA mount to adjust tension).

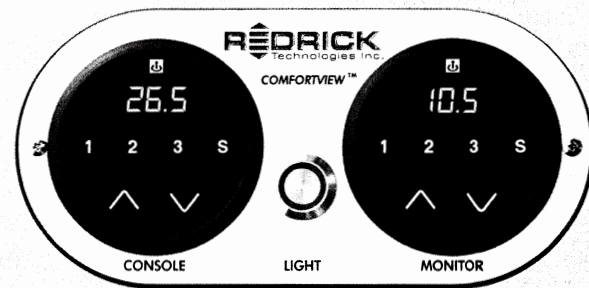
To adjust peripheral monitors laterally along mounting rail and swing arms, using fingers, slightly loosen knob A then slide the monitor into the desired position. Tighten knob to secure monitor in place.

### ON/OFF

Push and release the lighting button

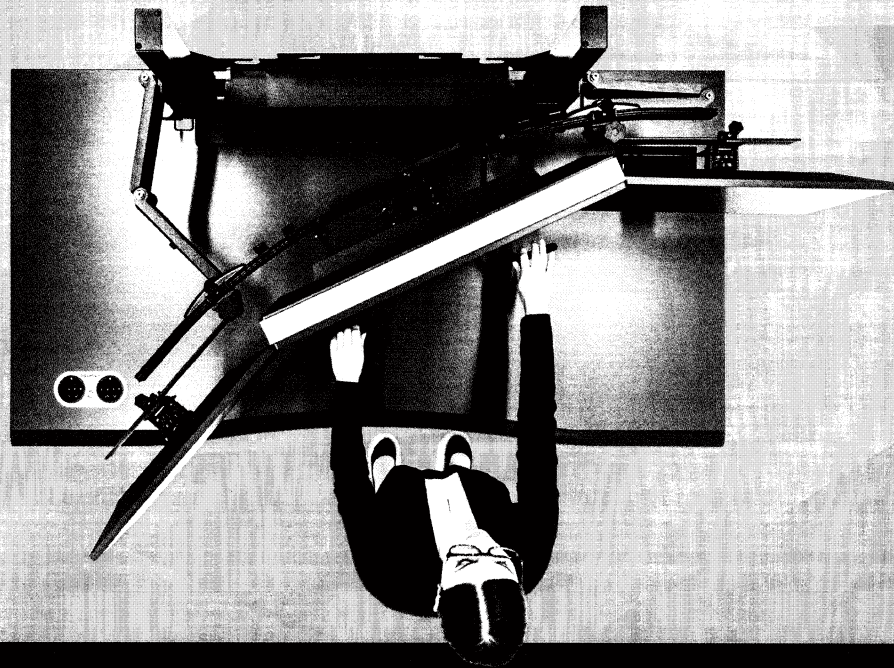
### BRIGHTNESS LEVEL

Push and hold the ambient lighting button to adjust. Push and hold again to change direction



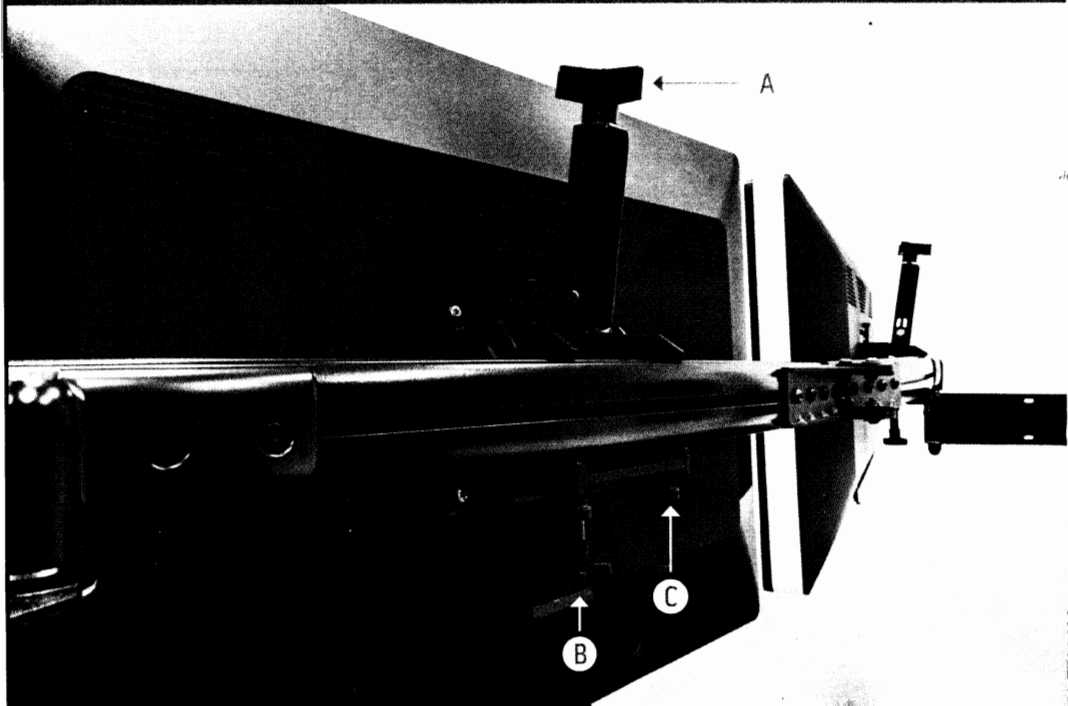
See **OPERATING THE TOUCH CONTROLS** for height adjustment instructions.

## AMBIENT LIGHTING



The ComfortView™ monitor mount's horizontal position is adjusted manually using the handles located just below the monitors.

## ADJUSTING MONITORS



### HOW TO USE THE "XL MONITOR MOUNT"

Designed for heavier monitors, typically 30" or larger

- ▶ Adjust the tilt of the monitor by rotating knob A
- ▶ To adjust the rotation of the monitor, loosen knob B. Tighten knob B to set its position
  - Do not over-loosen knob B
  - Always leave knob B tightened when not making adjustments
- ▶ Loosen security screws C to adjust the mount's position along the rail. Finger-tighten to set position